

# Central & Eastern Europe – The Client's Perspective



# Central & Eastern Europe, the Cornerstone of a Resilient European Value Chain

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- 1 Profile BCI Global**
- 2 Supply Chain Disruptions**
- 3 Decentralization**
- 4 The Assets of Central and Eastern Europe**
- 5 Conclusions**

# 1 Profile BCI Global

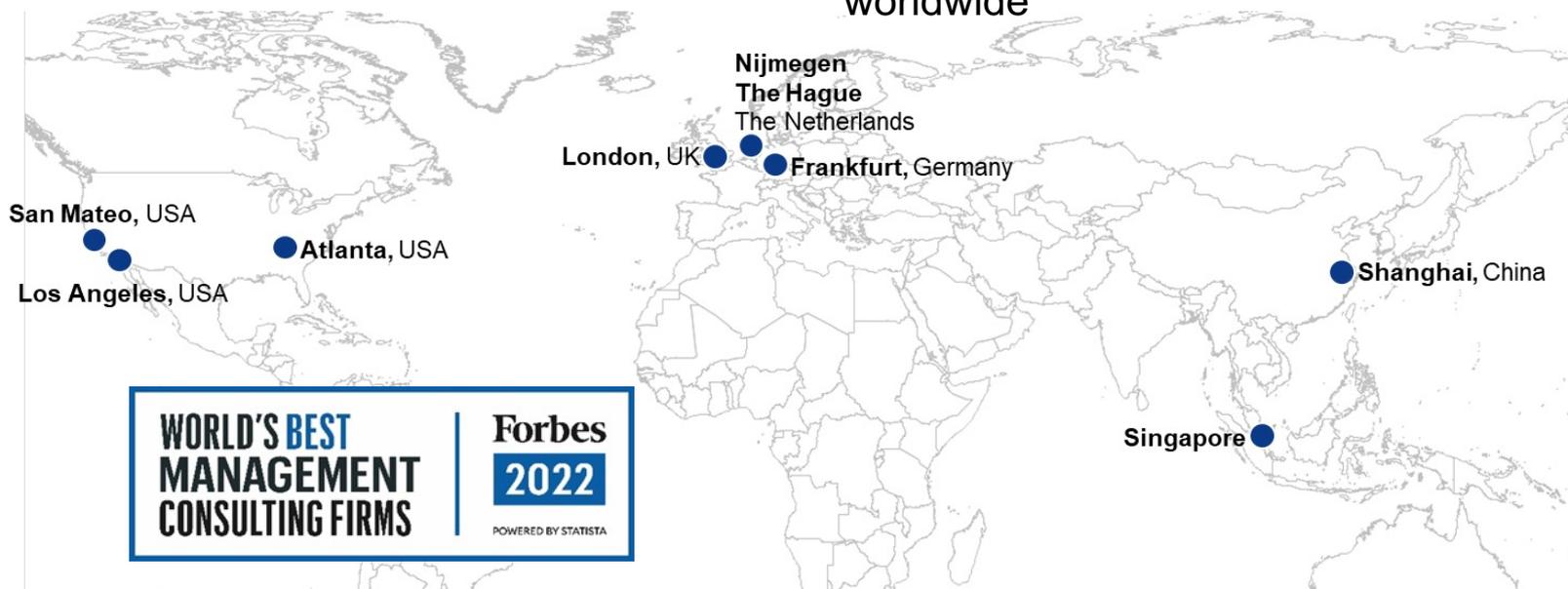


## Corporate clients

- Manufacturing footprint strategy
- Location advice
- Supply chain optimization
- Business strategy development
- Strategic outsourcing
- Real estate strategy and projects

## Profile

- Established in Nijmegen, the Netherlands in 1985
- Offices in
  - Europe: The Netherlands, London, Frankfurt
  - US: Atlanta, San Mateo, Los Angeles
  - Asia: Shanghai, Singapore
- 75 professionals
- Performed studies in more than 50 countries worldwide



## Clients in High Tech, ICT & Electronics



## Clients in Medtech & BioPharma



## Clients producing Industrial Products



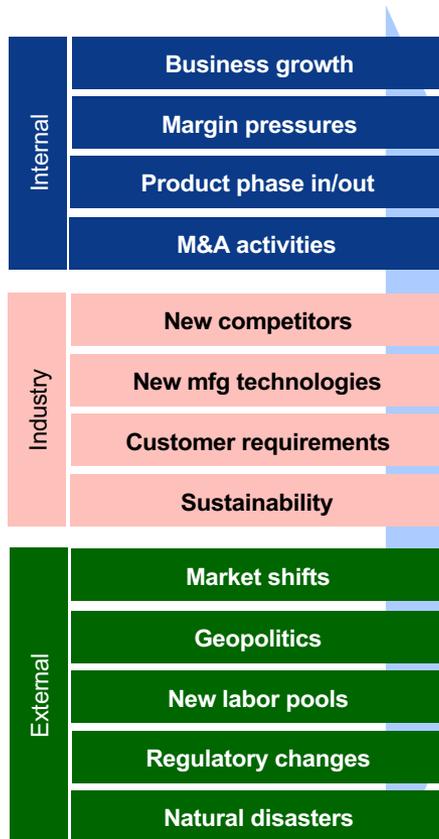
## Clients in Logistics



# 2 Supply Chain Disruptions

## Drivers for Reviewing Value Chain Footprint

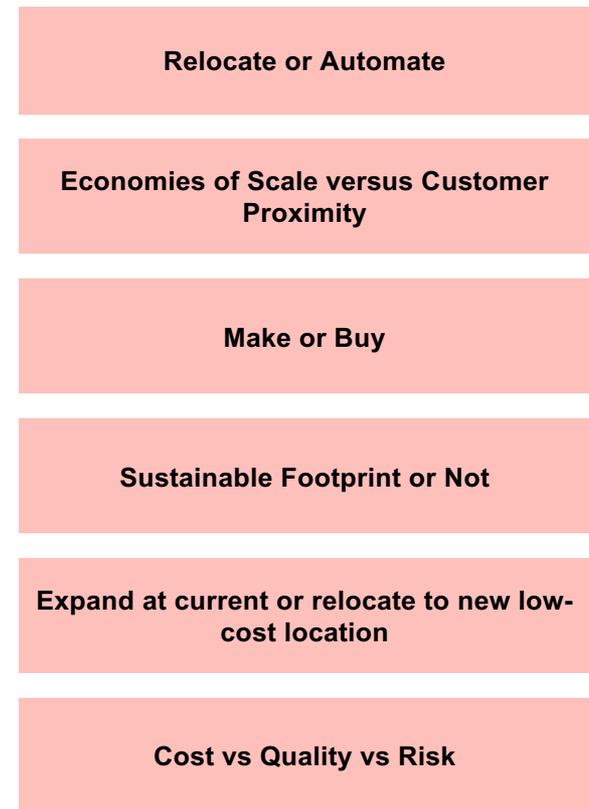
### Key Drivers



### Key Challenges



### Typical Trade-Offs



Source: BCI

# Uncertainties and risks have been increasing already for multiple years



+



+



+



COVID-19



+



+

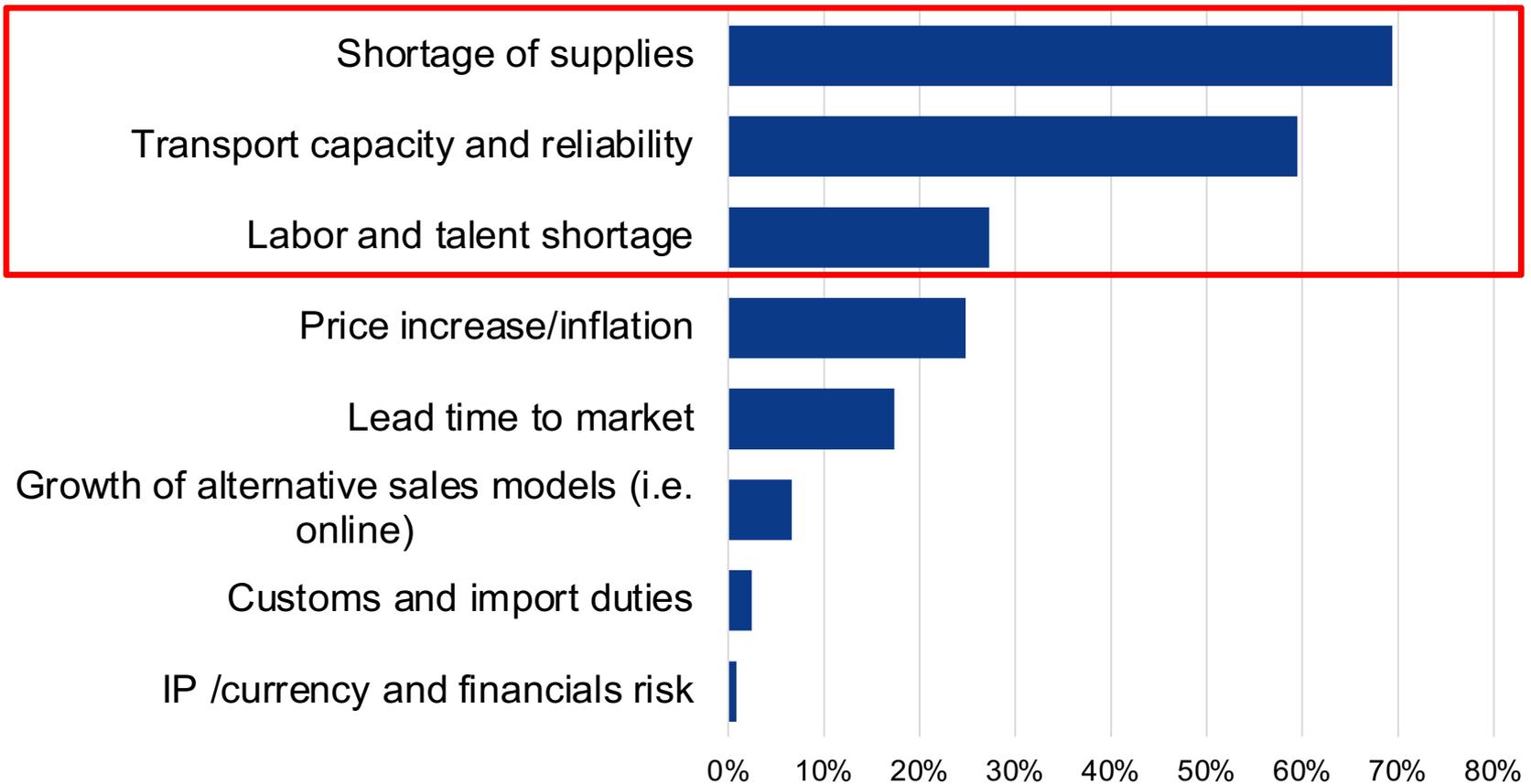


**Global value chain interruptions have become a constant factor!**

# Strategic Initiatives



## Key supply chain challenges today



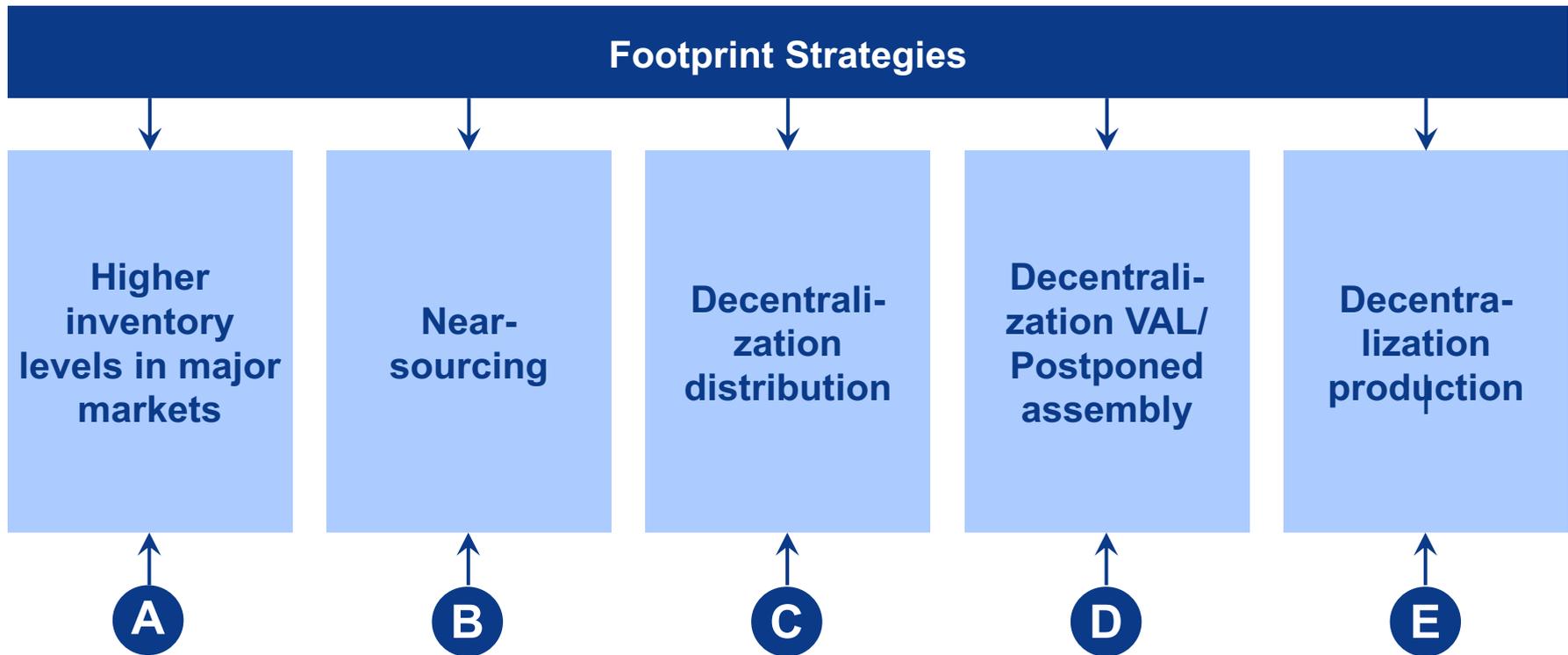
Source: BCI Survey, 2022

# Companies follow the DE-strategy



- 1 De-coupling China – US/Europe links**
- 2 De-risking supply chains**
- 3 De-single sourcing**
- 4 De-centralizing production**
- 5 De-carbonization**

# Five Footprint Strategies



## Decentralization:

- Not expanding in Asia, but in or near major Western markets
- Not setting-up at all in Asia for products for European markets
- Relocating production capacity to Europe/North America

# 3 Decentralization



## There are clear strategic drivers for decentralization .....

<b>A</b> Supply chain drivers	<b>Sourcing risk</b>	<ul style="list-style-type: none"> <li>Mitigating the risk of being dependent on (critical) suppliers in a single region</li> </ul>
	<b>New Technologies</b>	<ul style="list-style-type: none"> <li>New technologies such as 3D printing/Additive Manufacturing and other smart manufacturing technologies enable decentralized manufacturing</li> </ul>
<b>B</b> External disruption risks	<b>Pandemic risk</b>	<ul style="list-style-type: none"> <li>Mitigating the risk / limiting the impact of value chain disruption through new lock-downs</li> </ul>
	<b>Trade barrier risk</b>	<ul style="list-style-type: none"> <li>Already going on pre Covid-19</li> <li>Mitigating the risk / limiting the impact of value chain disruption through trade tariffs and other trade barriers</li> </ul>
	<b>Governmental push</b>	<ul style="list-style-type: none"> <li>Already going on pre Covid-19 but now significantly accelerated</li> <li>Governments pushing for sourcing of critical products in or close to market (medical equipment, medicines, food, critical technologies, etc.)</li> </ul>
<b>C</b> Strategic customer benefits	<b>“Made in” advantage</b>	<ul style="list-style-type: none"> <li>Business value of manufacturing in perceived high quality / reliable countries (e.g. “Made in Europe”, “Made in Germany”, “Made in US”)</li> </ul>

# ..... but decentralization of manufacturing assembly/distribution is easier said than done

Barriers companies need to overcome to successfully decentralize and/or re-shore manufacturing



## Labor

- Size of the local workforce?
- Availability of specific knowledge & experience?



## Supplier Base/ Supply Chain

- Availability of relevant suppliers?
- Availability of relevant knowledge/technology?
- More complicated supply chain?



## Costs

- Cost differential with off-shore location?
- (partly) Double costs for labor, real estate, materials?



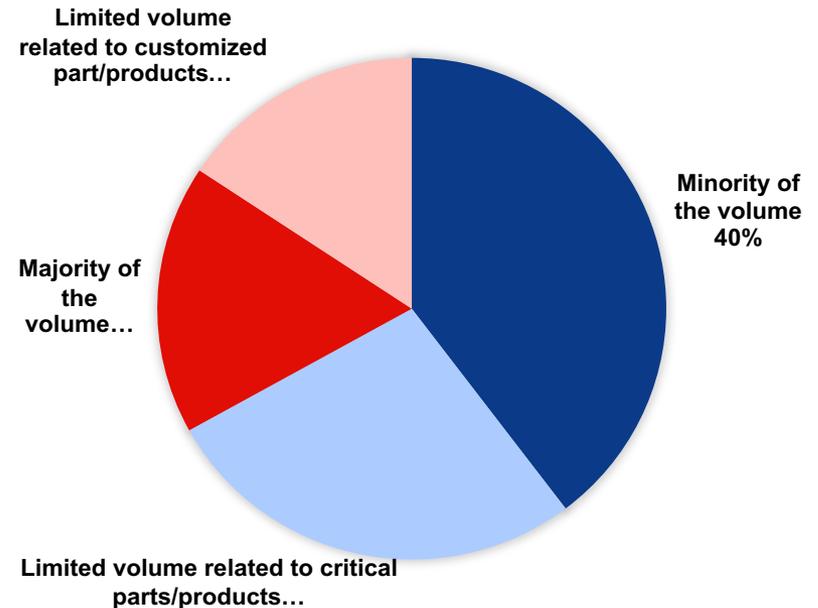
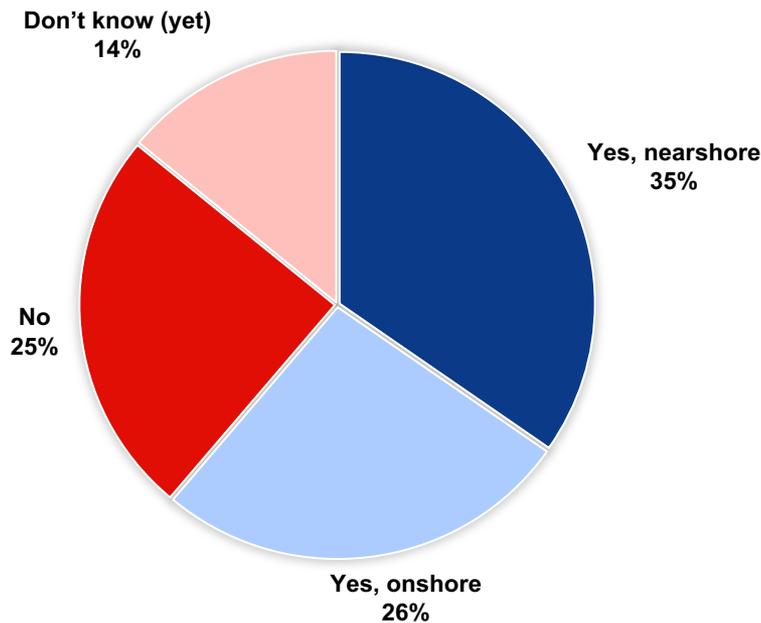
## Markets

- Where are the highest growth markets?
- Can they be supported from the decentral location?

# Reshoring on the C-level Agenda

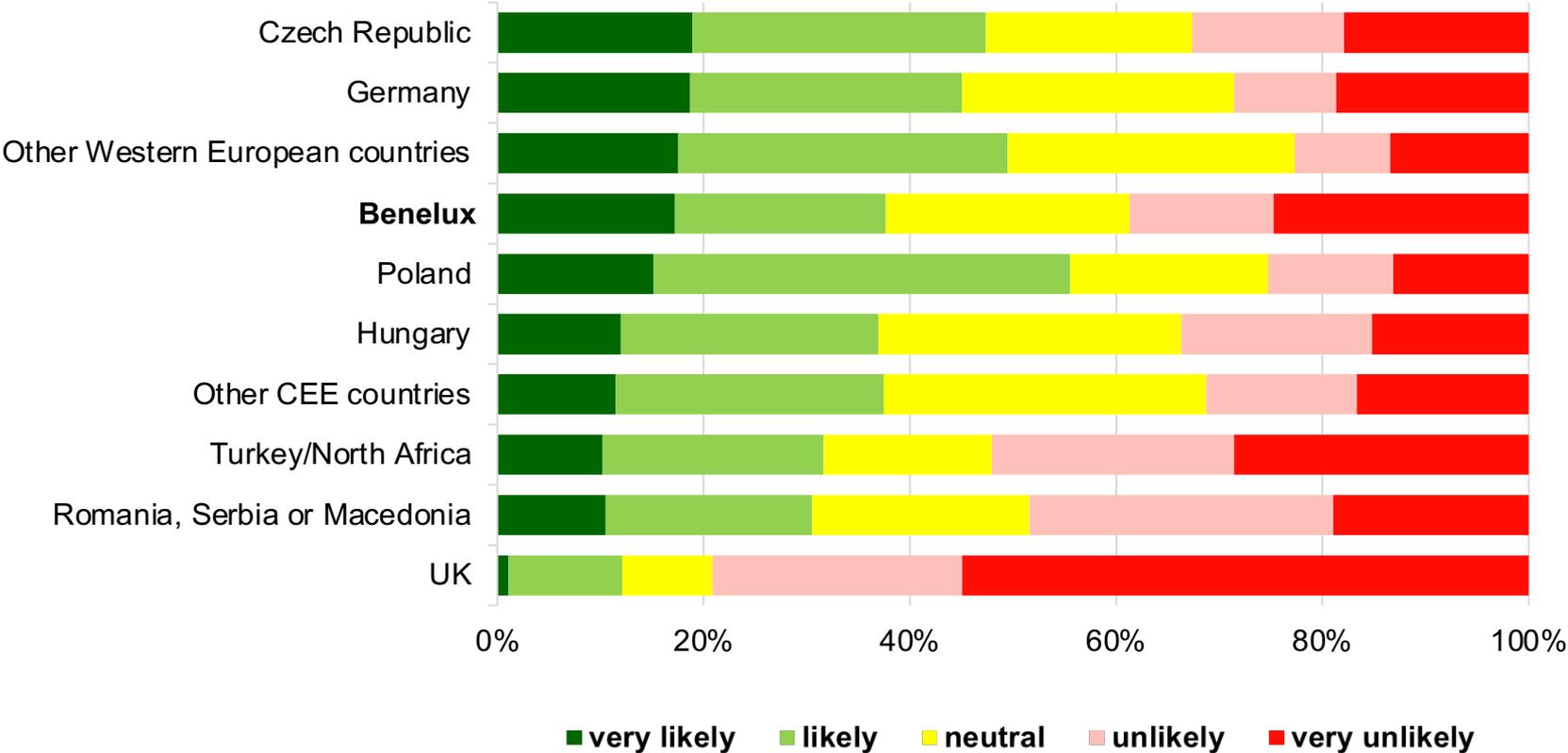
Over 60% is considering to onshore or re-shore in the next 3 years

Onshoring/re-shoring for 'only' a part of the business



Source: BCI Survey, 2022

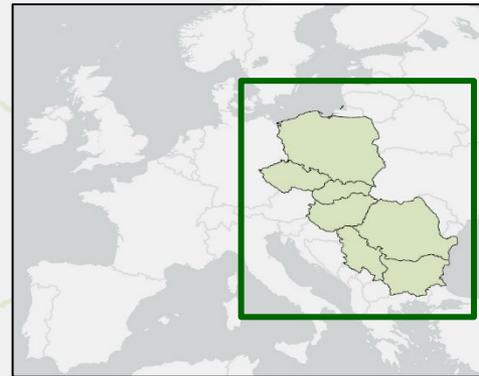
# Geographical locations considered for reshoring / decentralization serving EU market



Source: BCI Survey, 2022

# 4 The Assets of Central and Eastern Europe

Central and Eastern Europe consists of 12 countries



← Focus of this presentation

CEE	
Total population	107 million
GDP	€ 1,656 bln
Average GDP growth 2018-2022	2,6%

- Capital
- City with population > 300.000
- ✈ International (cargo) airport
- ⚓ Seaport / inland port
- Trans-European Transport Network
- Major (International) railroad

# Assets of CEE 1)

**A**

## Market Potential

- Size and growth of the CEE market
- Proximity to whole EMEA market

**B**

## Costs

- Labor costs
- Distribution costs
- Real Estate costs
- Utility costs
- Investment Incentives

**Your  
Optimal  
Location**

**C**

## Quality of the Business Environment

- Availability workforce
- Business climate
- Infrastructure & accessibility
- Ease of implementation
- Language skills
- Foreign Investments

**D**

## Low risks

- Economic and political risk
- Risk of natural disasters
- IP risk

# Distribution network profiles and warehouse types



Distribution focus	Building type	Explanation
<b>A</b> Low cost European distribution	EDC	Geographical focus on delivering the whole of Europe from a cost effective location. Typically positioned close to the European center of gravity with excellent connectivity (road + rail/ barge/ air)
<b>B</b> Regional DC for CEE market	RDC	Focus on delivering CEE countries. Typically located in those regions within CEE that have the highest purchasing power
<b>C</b> Regional DC for Germany+	RDC	Main aim is to deliver Germany/ Western Europe from a cost effective location in CEE, close to the German border (western Poland & Czech Republic)
<b>D</b> Delivering national market	NDC	DC with national scope, typically for high throughput/ relatively low cost goods
<b>E</b> Next day/ same day delivery	Satellite DC	For increasing service level required by (online) customers, typically a dense network of relatively small DCs close to larger population concentrations. Not (yet) very common in CEE
<b>F</b> Cross-dock	Depot	Regrouping of incoming goods and immediate forwarding to end destination

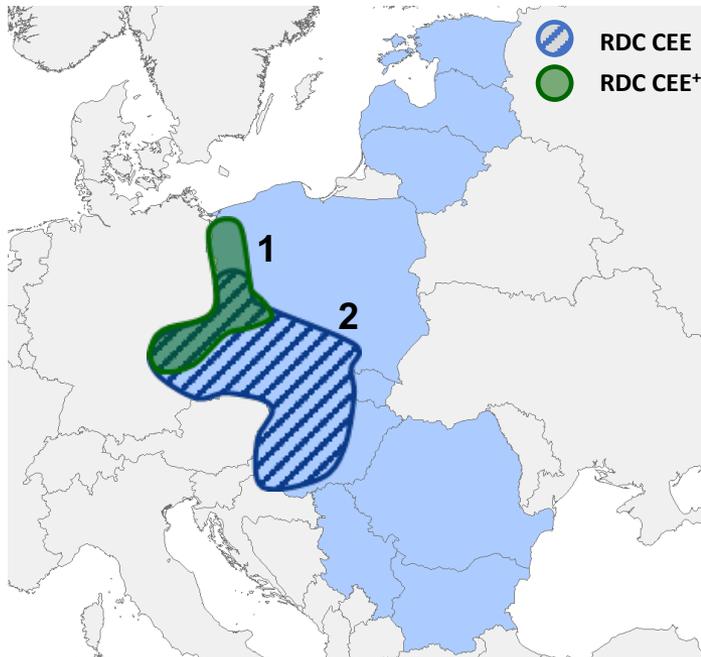
Manufacturing focus	Building type	Explanation
<b>G</b> High value/ high skills manufacturing	Manufacturing plant (MP)	(Light) industrial buildings for high end manufacturing. Close to larger cities with access to highly skilled workforce / tech-universities. CEE or European wide geographical scope
<b>H</b> Cost effective assembly/ configuration/ co-packing (food)	Light industrial warehouse (LIW)	Light industrial/ warehouse buildings for cost effective solutions (low cost labour), e.g. manual assembly and nearshoring/ reshoring solutions. CEE or European wide geographical scope

Source: BCI

# Best positioned regions per main function

**B: Regional Distribution Center CEE &**

**C: Regional Distribution Center+ Germany/ Western Europe**



## 1 RDC CEE

**PL** – Southwestern border region with Germany and the Czech Republic

**CZ** – whole country

**SK** – Greater Bratislava area

**HU** – Northwest region including Budapest and Gyor

## 2 RDC Germany+

**PL** – Western border region with Germany (Szczecin- Zilona Gora – Wroclaw)

**CZ** – Western border region with Germany (including Prague and Pilsen)

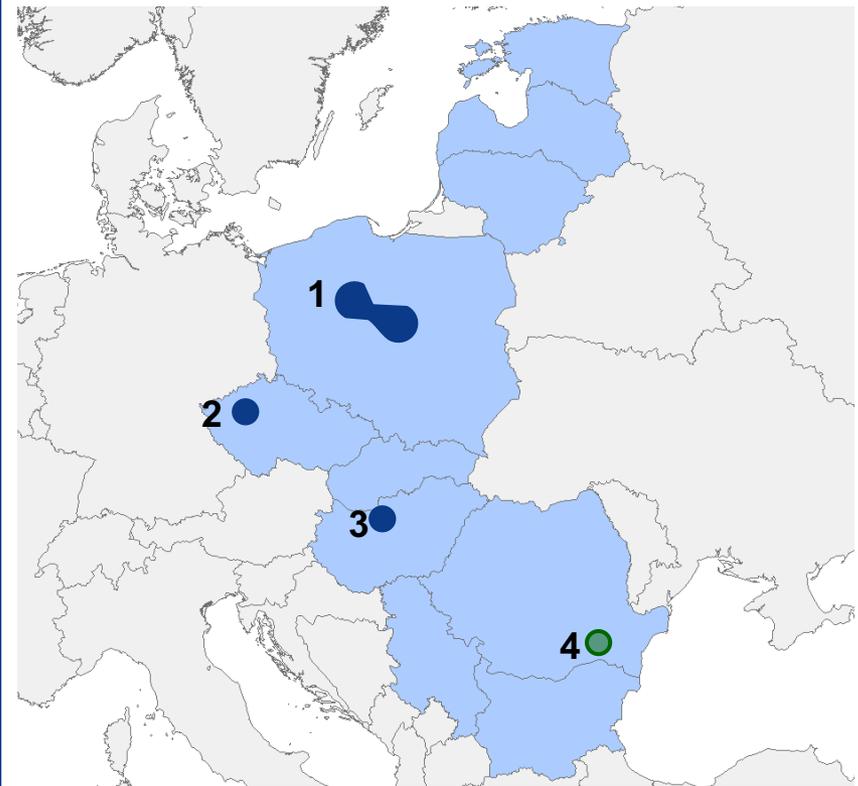
## Rationale

- **Regional Distribution Center CEE:** central within CEE with strongly developed logistics infrastructure and close to the larger markets with highest purchasing power
- **Regional Distribution Center RDC Germany+:** central towards Germany/ Western-Europe and along major transportation axes

## A: European Distribution Center



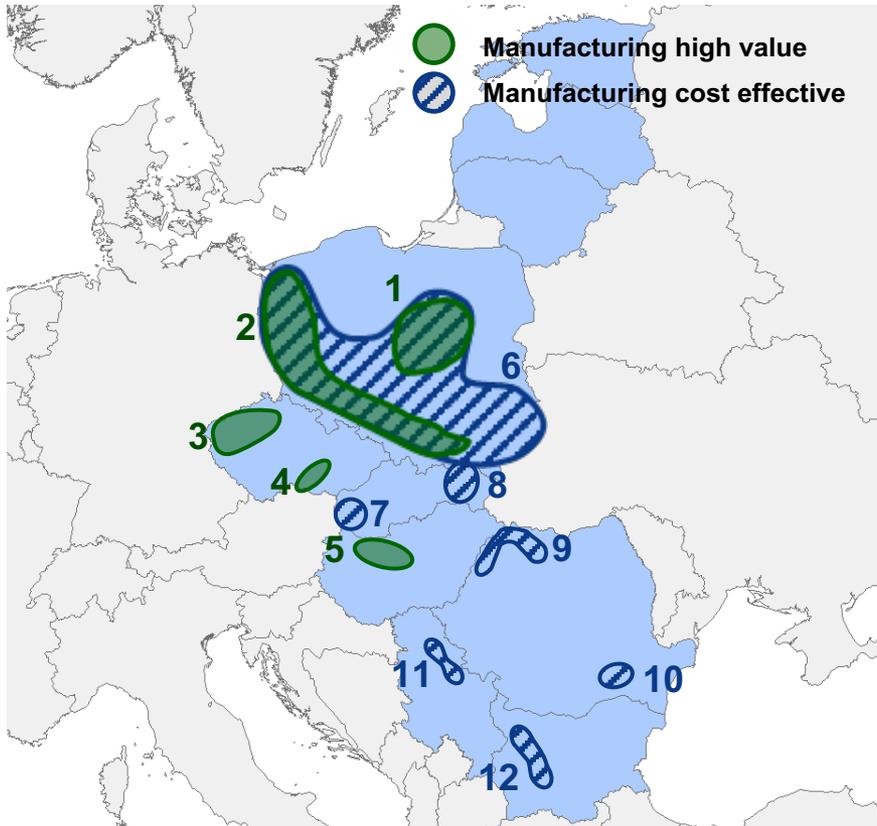
## D: National Distribution Center & Satellite DC



-  NDC
-  NDC & Satellite DC

# G: Manufacturing High Value/High Skills

## H: Manufacturing Cost Effective



### Manufacturing high value

- 1 **PL** – Warsaw & Lodz region
- 2 **PL** – Szczecin - Poznan, - Krakow axis
- 3 **CZ** – Plzen & Prague region
- 4 **CZ** – South Moravian & Moravia-Silesia region
- 5 **HU** – Budapest Gyor axis

### Manufacturing cost effective

- 6 **PL** – Southwest region, central region
- 7 **SK** – Greater Bratislava
- 8 **SK** – Presov-Kosice region
- 9 **RO** – Timisoara-Cluj region
- 10 **RO** – Bucharest region
- 11 **RS** – Novi-Sad & Belgrade region
- 12 **BG** – Sofia region

### Rationale

- **Manufacturing High Value:** close to larger population concentrations with strong performing (tech)universities
- **Manufacturing Cost Effective:** low-cost regions with sufficient access to labor

# 5 Conclusions



- **Robust supply chains require resilience, flexibility, scalability and cost effectiveness**
- **Decentralization can take many forms – it is more than reshoring**
- **CEE offers**
  - **proximity to main European markets**
  - **a growing market itself**
  - **cost-effective operations**
  - **overall good investment climate & operating environment**

# Central & Eastern Europe – The Client's Perspective



# Dr.Max in a Nutshell

Year End 2021

Dr.Max<sup>+</sup>



**8** CEE countries

*founded 2004 in Czech Republic*

**9,700,000**

members in benefit program



**2,000,000**

sold items/day



**2,300**

pharmacies



**1**

in Central  
Eastern Europe



**3**

in Europe  
(in number of pharmacies)



**16,500**

employees



**3.1 bn EUR**

revenues



**+7 % in 2020**  
**+16 % in 2021**

EBITDA

# Supply Chain Execution Plan 2022/2026

A Transformation Journey (Base Perimeter Figures)



**(end) 2021**  
**21 Warehouses**  
110T SQM



**2026**  
**27 Warehouses**  
258T SQM



**136%**  
**GROWTH**



**65% WHOLESALE**  
**35% E-COM**



**120+ Mio. Euro**  
Technology



**23 Projects**  
In Execution



**13 Months**  
Average Execution Time



**X-Dock / Dark Stores / Fulfillment Centers / Big Formats**  
30+ projects deployed, in pilot or in execution

# Site / Building Selection

## Main Criteria



**Location** is Key Factor as it impacts both **business execution** as well as **efficiency**



**Financial Strength** providing security to project execution mated with **reliability**



**Competitive Total Cost of Ownership** (based on comparable specifications and full lifecycle)



**Global Network and International Presence** matching Business Development Path



**Base Specification & Quality Levels** mated with **capacity to deliver fit-to-purpose**



**Flexibility + Speed of Execution** (decision time, communication time, supplier network)



**Building Certifications / Environmental Impact / Compatibility with CSR Policies**

# Central & Eastern Europe – The Client's Perspective



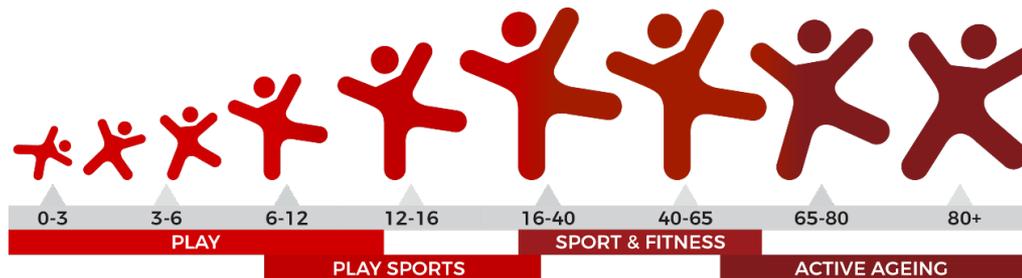
## KOMPAN's Mission

**KOMPAN's mission is to create healthier and happier societies** by offering the world's best play and fitness solutions for people of all ages and abilities - that offer fun, while improving physical activity, learning skills and social interaction



# KOMPAN Solutions for all ages and abilities

Improving physical activity, learning skills and social interaction



## Active Life Solutions



**KOMPAN MOMENTS**  
Physical, Learning and  
Social skill development  
through outdoor play



**KOMPAN ICON** –  
Teenager activation



**KOMPAN Fitness & Sport** -  
Physical and Social activity



**KOMPAN Stay Fit** – Vitality and  
Social activity

# Global Reach



Turnover (2021) – 320 m€

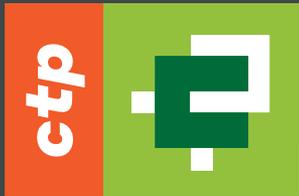
Employees - 1700

# Our Sites

- Kompan is **headquartered in Odense** in its characteristic building
- Production takes place at its **main factory in Brno**, Czech Republic, which opened in 2005
- Commercial Systems are built at a dedicated production facility in Poland
- The North American business is based in a new regional headquarter in Austin, Texas, opened in 2018, which also has production space



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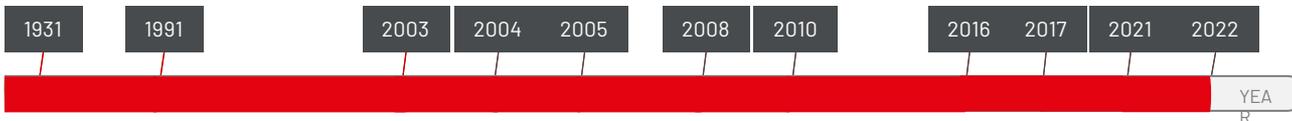
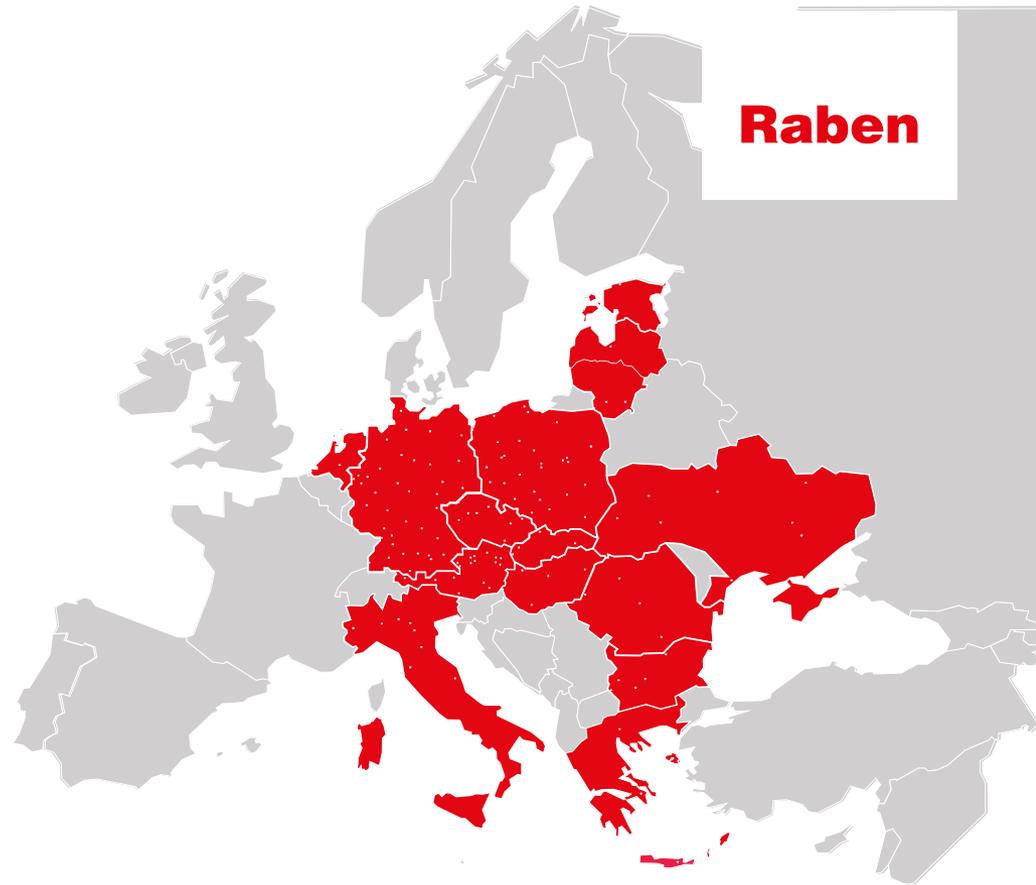


## RABEN GROUP

### 90 YEARS DEVELOPMENT

- Founded in 1931 by J. W Raben
- 100% owned by Raben Family
- CEO Ewald Raben – 3<sup>rd</sup> generation
- Market leader in CEE
- 3<sup>rd</sup> Network in Germany
- Leader on domestic market in Austria

**Raben**



**OWN LOCATIONS**  
PARTNERS

# RABEN GROUP

## KEY FACTS



**12 000**  
Employees



**1.9 Bio.**  
Revenue EUR



**160 +**  
Locations



**1 350 000 m<sup>2</sup>**  
Warehouse capacity



**16 000 000**  
Shipments annually



**9500**  
Means of transport



**OWN LOCATIONS**  
PARTNERS

# RABEN GROUP

## BUSINESS MODEL

### Resources

#### EMPLOYEES

- own
- outsourced

#### TRANSPORT FLEET

- subcontracted
- own

#### FACILITIES & INFRASTRUCTURE

- owned & tailor-made
- leased

#### MODERN IT SOLUTIONS

### Business approach



FTL & Intermodal



Contract Logistics



Road Network



Fresh Logistics



Sea & Air



4PL

Supply chain management processes

**CUSTOMER**  
order from or contract with the customer



#### MISSION:

We create our Customers' competitive advantage through cost and quality leadership supported by friendly and sustainable service

#### VISION:

To become a Leader everywhere we are

#### VALUES:

Challenges Entrepreneurship Partnership

#### USP:

- Family owned and managed company – swift decision process
- Logistics with a human face – dedicated customer care
- Desired and safe place to work
- Research & technology driven
- Environmental responsibility
- Own transport network
- Sustainable financial return



**CONSIGNEE**  
delivery to final the recipient

### myRaben – transparent supply chain

ETA  
T&T

KPIs  
reporting

Pre and after  
sales services

Fleet  
management

Communications

### Outcomes

NPS & CSI: customers  
and suppliers

Business  
growth

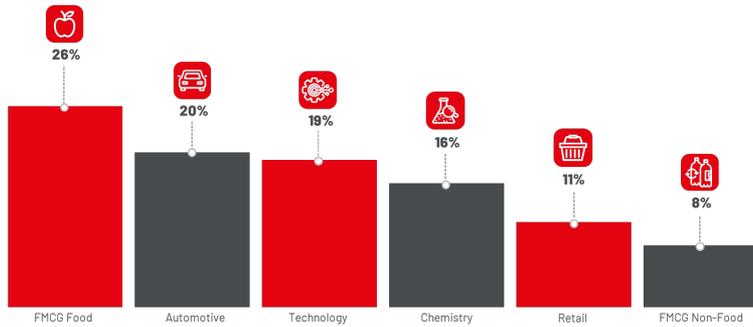
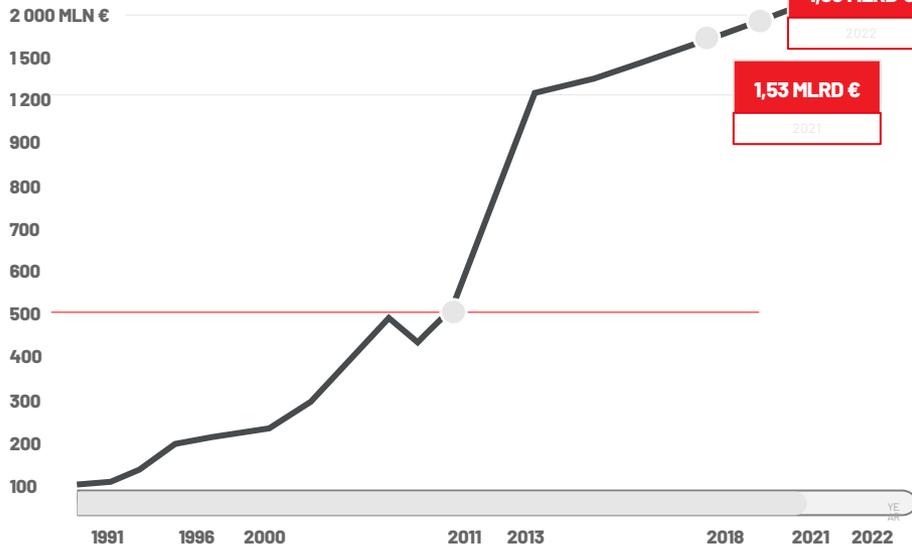
Climate  
action

Safety  
culture

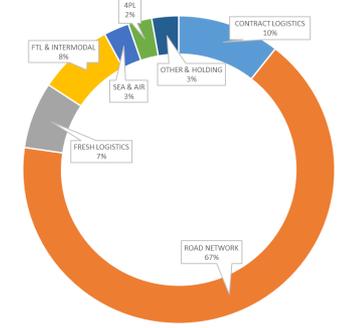
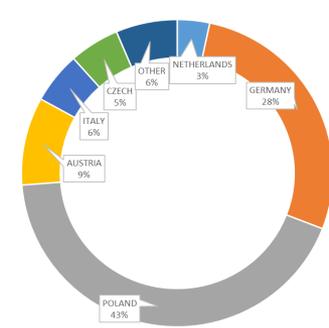
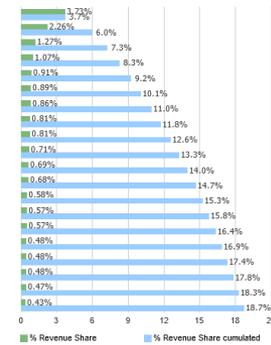
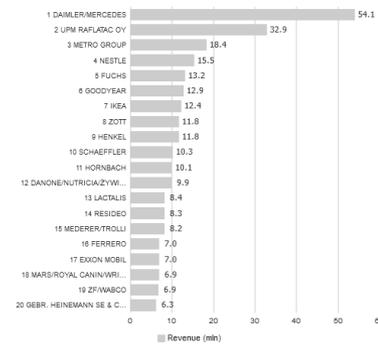
Employees' engagement  
& development

# RABEN GROUP

## REVENUE GROWTH & STRUCTURE



Top 20 Customers by Revenue External



- CAGR 2019-2022: 12%
- No large client dependency
  - Top 20: 18.7%
  - Top 100: 35.3%
- Balanced sector split
- Road Distribution Network - key driver of revenue: 67%

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